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ABOUT THE REPORT

The 2019 MTS Sustainable Development Report (the “Report”) has been prepared by MTS PJSC and provides consolidated data on the activities of MTS Group (“MTS Group”, the “Group”), including its parent company Mobile TeleSystems Public Joint Stock Company (“MTS PJSC”, the “Company”) and its subsidiaries. The indicators in this Report are as of December 31, 2019, unless other periods or dates are expressly indicated.

The 2019 Report has been prepared in accordance with the Global Reporting Initiative (GRI) Standards (Core option) recommendations and reference performance indicators developed by the Russian Union of Industrialists and Entrepreneurs (RSPP). Financial figures are based on the audited financial statements prepared under International Financial Reporting Standards (IFRS). Material topics disclosed in this Report were selected by conducting regular surveys of key stakeholder groups. The Report compares the Group’s current social and environmental initiatives with the UN Sustainable Development Goals (SDGs).

The data disclosed in the 2019 Report have been verified by the internal control & audit function and approved by the functional units at a Corporate Social Responsibility Committee (CSR Committee) meeting.

MTS PJSC sustainable development reports traditionally pass a public assurance procedure at a meeting of the RSPP Board on Non-Financial Reporting.